

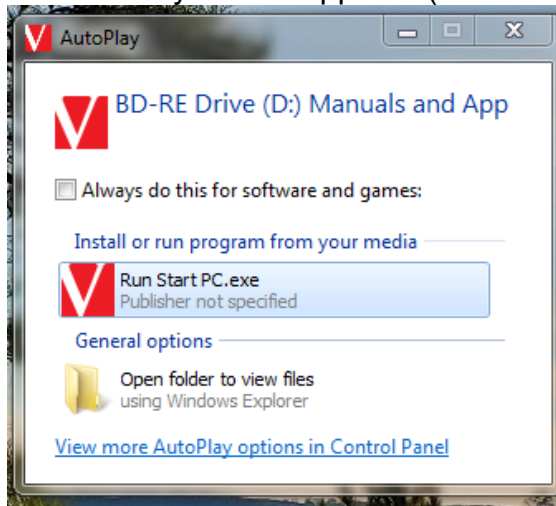
Installing Nero Burn & Archive Software on Windows 10 and higher

Recently, Microsoft pushed out a patch (KB4577586) automatically removing Adobe Flash and all of its components from the latest Windows OS. This included removing the .exe file required to run the Nero Burn & Archive software installation from the disc. Users have now reported issues when trying to install the Nero software that locks up their computer.

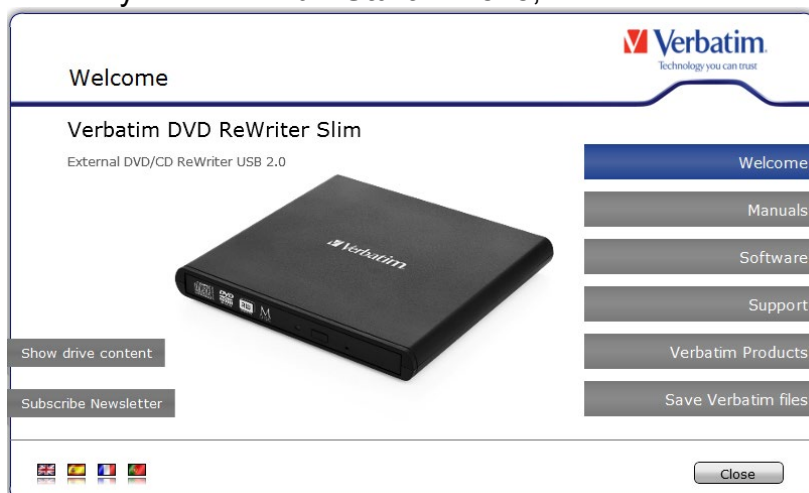
If you would like to use Nero Burn & Archive software and are running Windows 10 or later, please follow the below instructions.

To Install Nero Software on Windows 10 and higher:

1. Connect your writer to your computer and insert the software installation disc. When the AutoPlay screen appears (shown below), select **Open folders to view files**.



Note: If you select **Run Start PC.exe**, the Welcome screen will appear (shown below).



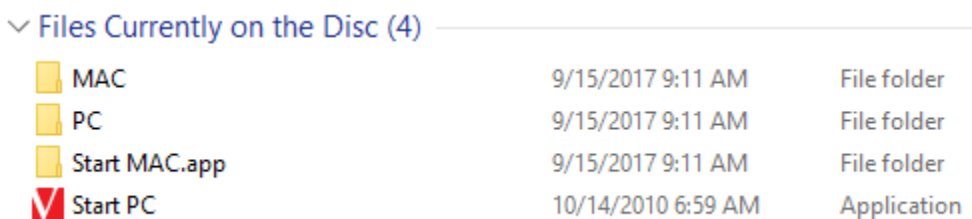
If you accidentally end up on this screen, click **Close**. If you can not close the Welcome screen:

- Press Control + ALT + Delete.
- Select **Task Manager**.
- Select **Adobe Flash Player 10.0.r2 (32bit)** or **Start Verbatim (32-bit)** (you may have either one).
- Select **End task**.

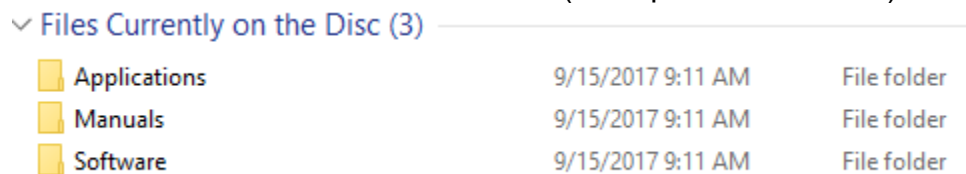
2. Open **This PC** or **File Explorer**. You should see **DVD RW Drive** or **BD-RE Drive** (depending on which drive you are using) listed under **Devices and drives** (example shown below). Double-click the drive (or right-click and select **Explore** or **Open**).



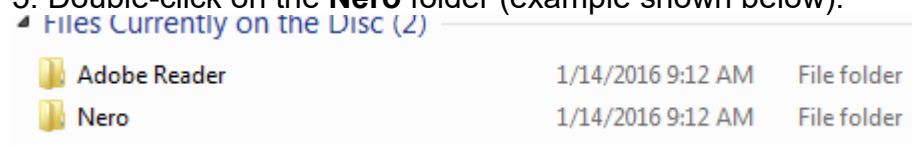
3. You should see several folders in your window (example shown below). Double-click on the folder labeled **PC**.



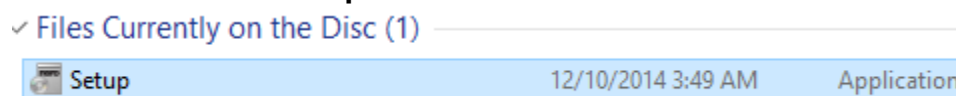
4. Double-click on the **Software** folder (example shown below).



5. Double-click on the **Nero** folder (example shown below).



6. Double-click on **Setup**.



After clicking **Setup**, the installer should autorun the installation program. Follow the steps provided to complete the software installation.